

# InterCommunity Health Network CCO

Quality Incentive Metrics 2017

Background

# Oregon Health Authority accountability

## State Performance Measures

- Annual assessment of statewide performance on 33 measures.
- Financial penalties to the state if quality goals are not achieved.

## CCO Incentive Measures

- Annual assessment of CCO performance on 17 measures.
- Quality pool paid to CCOs for performance.
- Compare 2017 performance to previous baseline.



# Quality Pool: Metrics and Scoring Committee

- 2012 Senate Bill 1580 establishes committee
- Nine members serve two-year terms. Must include:
  - 3 members at large;
  - 3 members with expertise in health outcome measures
  - 3 representatives of CCOs
- Committee uses public process to identify objective outcome and quality measures and benchmarks


# Meeting goals and what they mean

The Metrics and Scoring Committee established a benchmark and/or improvement target for each incentive measure. Metrics and Scoring Committee reviews measures and targets each year for adjustment.

**Benchmarks:** These are national level benchmarks, set for exceptionally high achieving Medicaid programs. We would expect these to be reached in the long-term, rather than short term (5 to 10 years.) They may shift slightly year to year or be increased as needed.

**Improvement targets:** Each CCO has improvement targets for each incentive measure. Each target is based on the CCOs baseline. The baseline year moves forward requiring continued improvement.

## CCO Measure Specification Sheets

Search    Sort ▾

URL 	Measure Type 
Adolescent Well Care Visits - 2017	Incentive
Adolescent Well Care Visits - 2018 (updated Mar 2018)	Incentive, Performance
Alcohol and Drug Misuse (SBIRT) - 2017	
Ambulatory Care - Avoidable Emergency Dept Utilization - 2017	
Ambulatory Care - Outpatient and Emergency Dept Utilization - 2017 (revised Sep 2017)	Incentive
Ambulatory Care - Outpatient and Emergency Dept Utilization - 2018	Incentive
Appropriate Testing for Children with Pharyngitis - 2017 (updated Oct 2017)	
Assessments for Children in DHS Custody - 2017	Incentive
Assessments for Children in DHS Custody - 2018 (updated Mar 2018)	Incentive
CAHPS Composite - Access to Care - 2017	Incentive
CAHPS Composite - Access to Care - 2018	Incentive
CAHPS Composite - Satisfaction with Care - 2017	Incentive
Cervical Cancer Screening - 2017 (updated Oct 2017)	
Child and Adolescents Access to Primary Care Practitioner - 2017	

# Quality Pool: distribution

To earn their full quality pool payment, CCOs had to:

- ✓ Meet the benchmark or improvement target on at least 12 of the 16 measures; and
- ✓ Have at least 60 percent of their members enrolled in a patient-centered primary care home (PCPCH).
- ✓ To fund the quality pool, OHA held back 4.25% of each CCO's payments for 2017.

Money left over from quality pool went to the challenge pool.

To earn challenge pool payments, CCOs had to:

- ✓ Meet the benchmark or improvement target on the three challenge pool measures: depression screening, developmental screening, effective contraceptive use.

# IHN-CCO 2017 Incentive Metrics

- IHN-CCO awarded \$12,428,525 by OHA for meeting benchmarks or improvement targets for quality measures and additional \$144,858 for meeting all additional quality challenge measures for 2017



# Measures Met

- Adolescent Well-Care Visits
- Assessments for children in DHS custody
- Childhood immunization status
- Cigarette Smoking prevalence
- Colorectal cancer screening
- Controlling Hypertension (EHR)
- Dental Sealants for Children
- Depression Screening and follow up (EHR) \*\*

# Measures Met

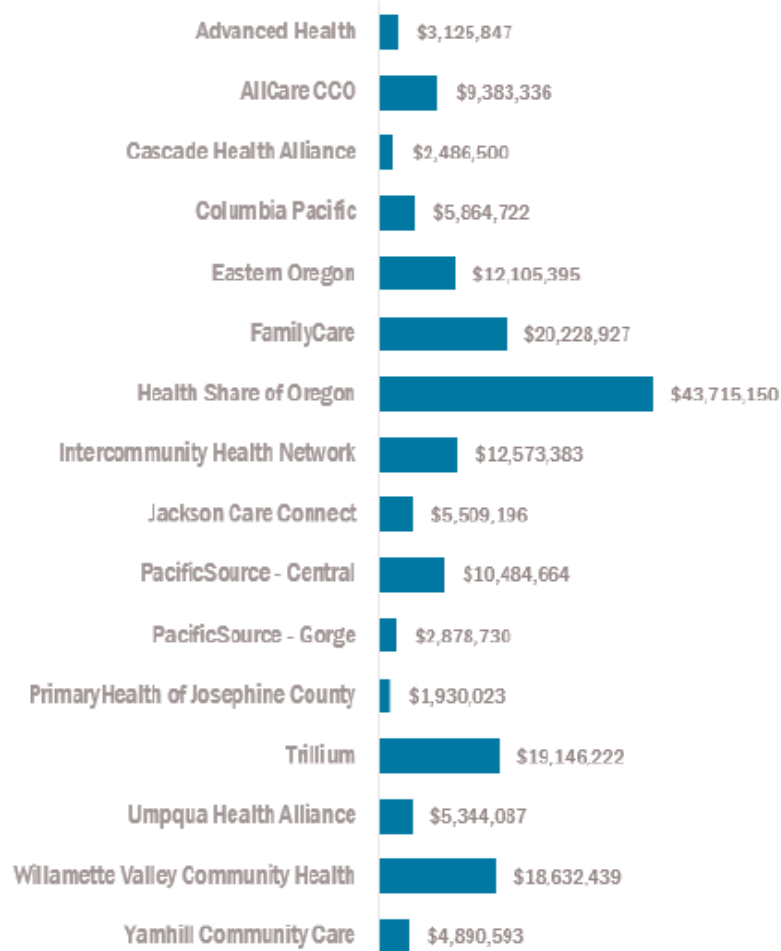
- Developmental Screening \*\*
  - Effective contraceptive use (ages 18-50) \*\*
  - Follow up after hospitalization for mental illness
  - Prenatal and Postpartum care
  - Patient-Centered Primary Care Home (PCPCH) enrollment
- 
- \*\* Challenge Pool – distribution to those meeting these metrics

# Measures Not Met

- Access to Care (CAHPS)
- Ambulatory Care – ED Utilization
- Diabetes HbA1c poor control (EHR)
- Satisfaction with care (CAHPS)

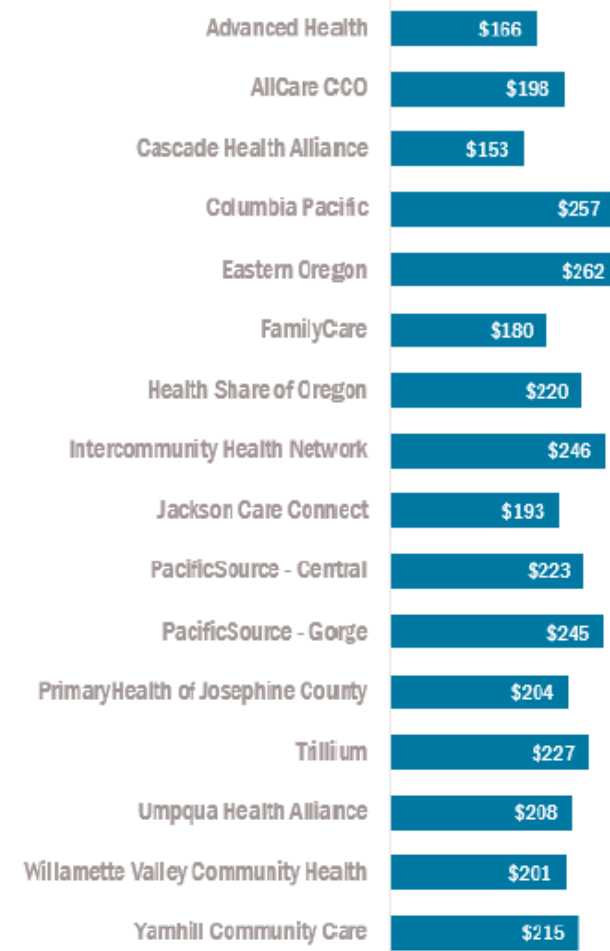
# 2017 QUALITY POOL DISTRIBUTION

**Total quality pool dollars earned, by CCO.**



**Quality pool earned per member.**

(December 2017 enrollment)

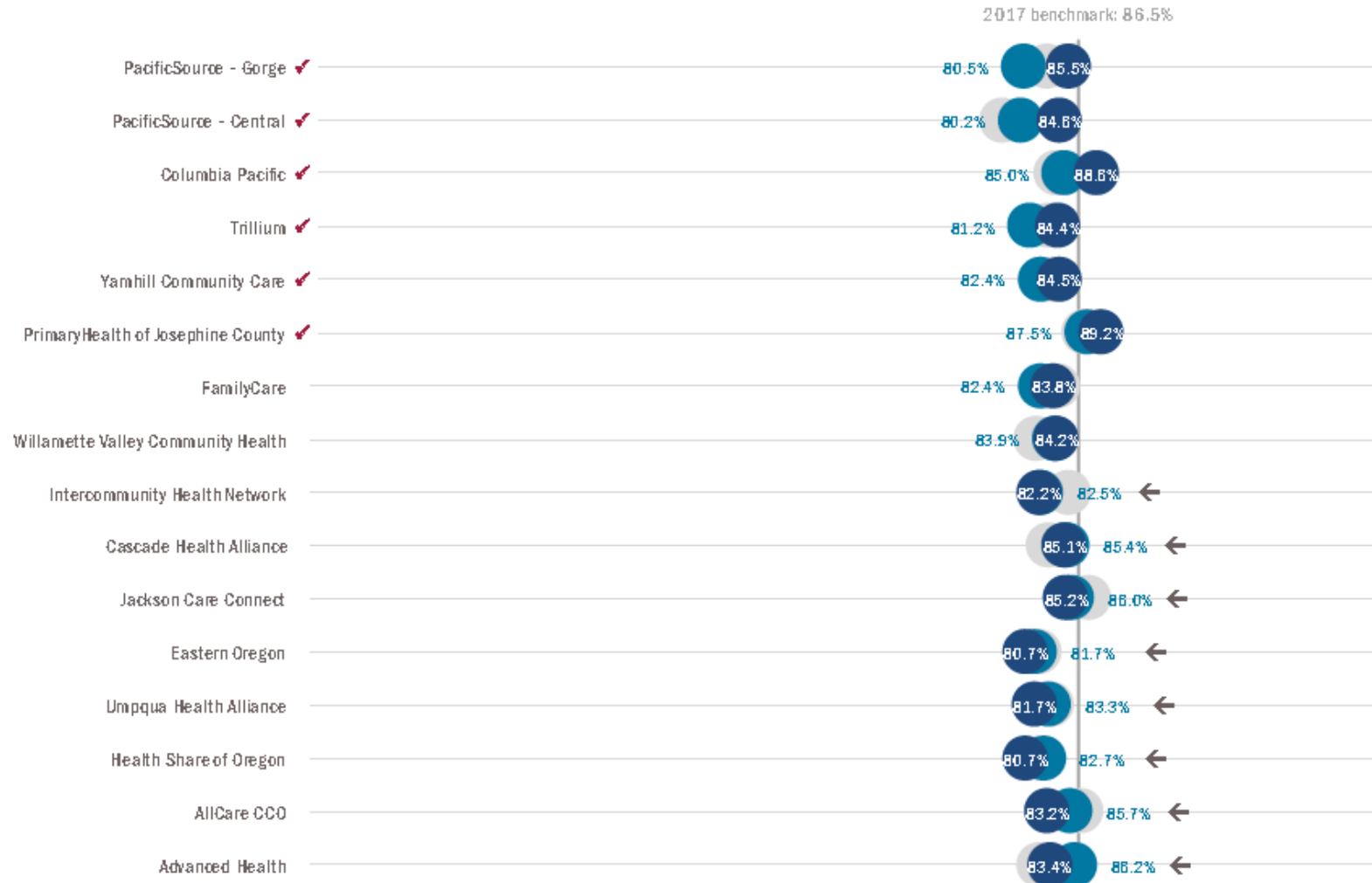




# ACCESS TO CARE (CAHPS SURVEY)

## Access to care (all ages) in 2016 and 2017, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2015.

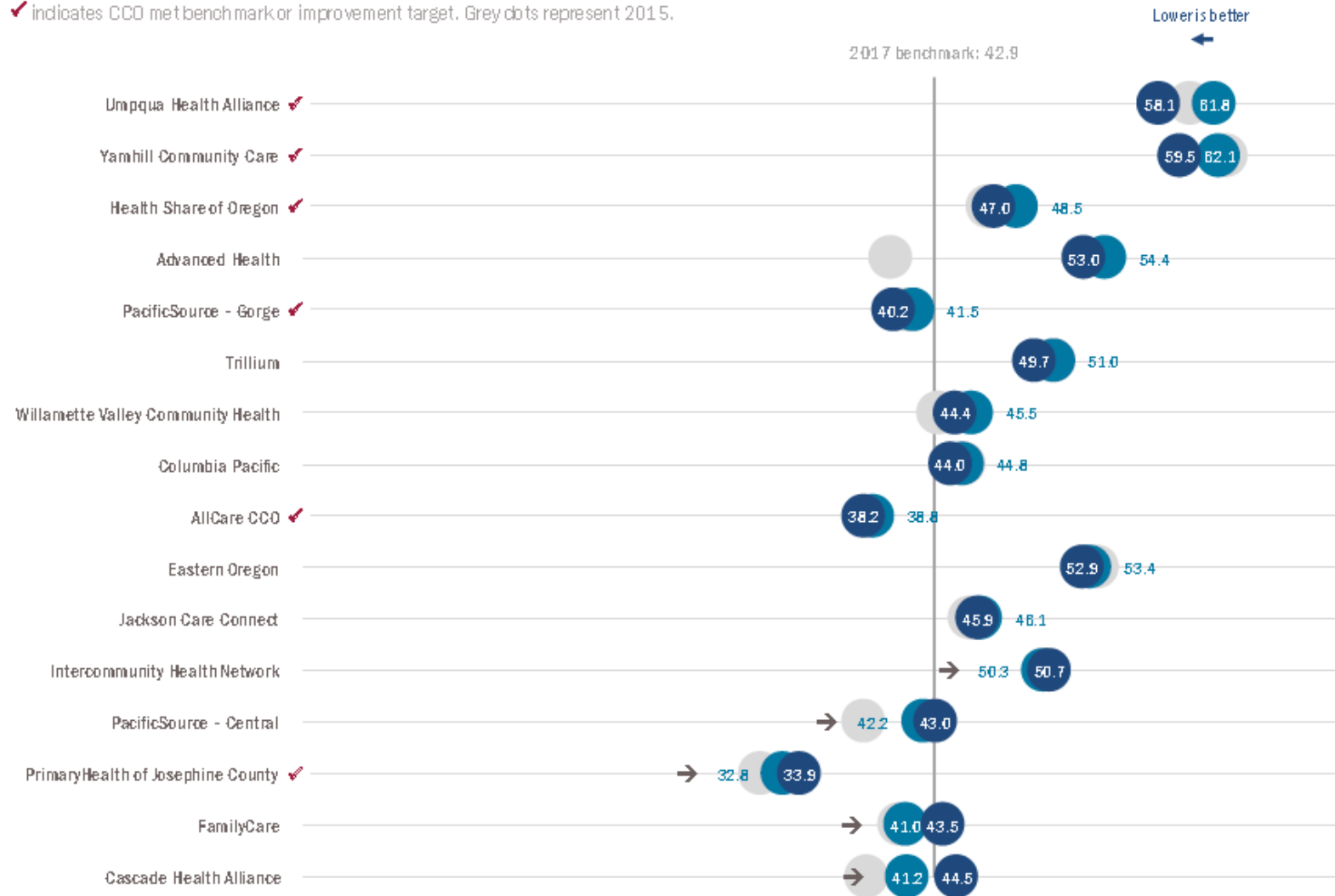




# AMBULATORY CARE: EMERGENCY DEPARTMENT UTILIZATION

## Emergency department utilization in 2016 and 2017, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2015.

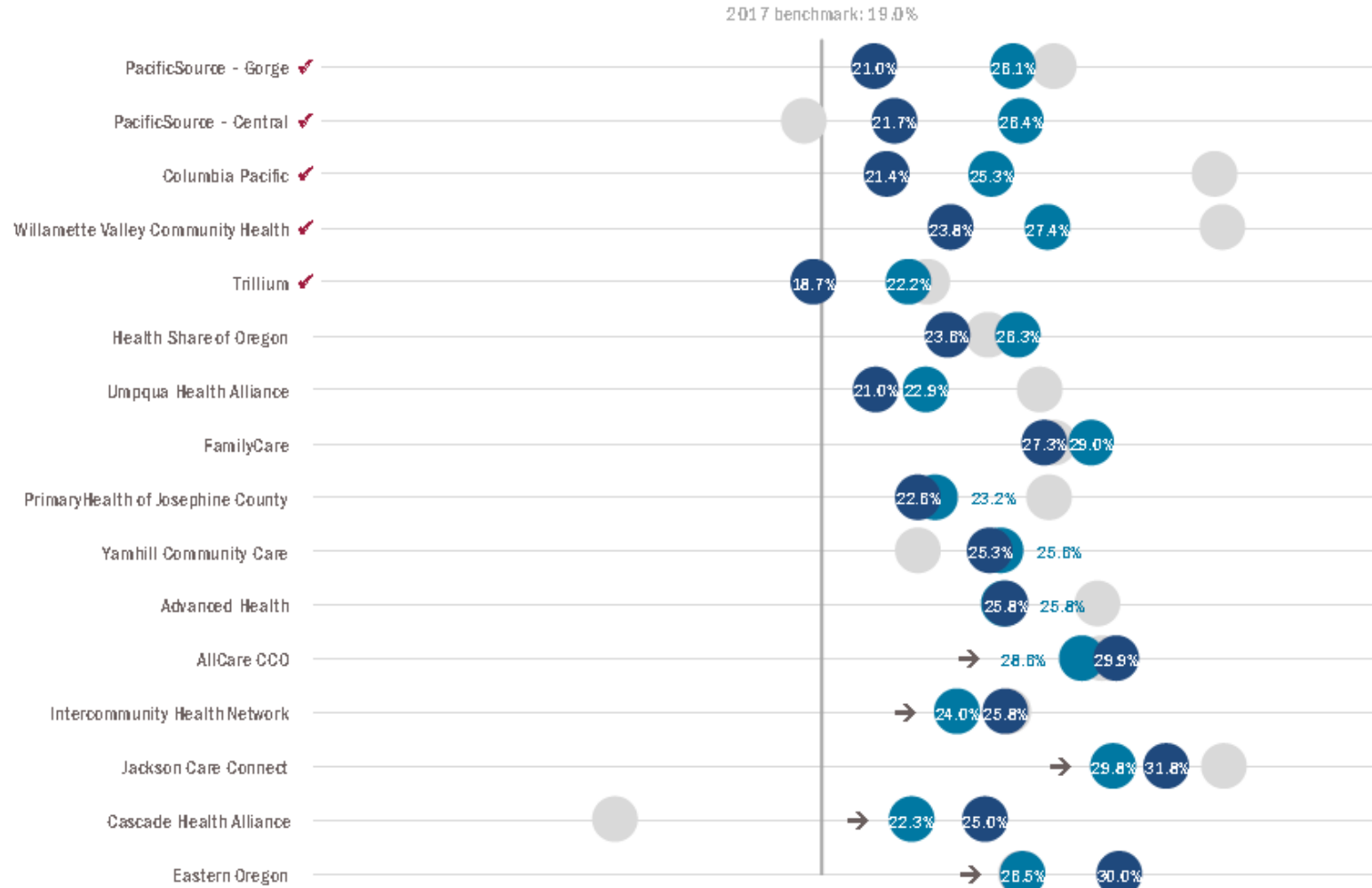




# DIABETES CARE: HbA1c POOR CONTROL

## Diabetes care, HbA1c poor control in 2016 and 2017, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2015.





## SATISFACTION WITH CARE (CAHPS SURVEY)

### Satisfaction with care in 2016 and 2017, by CCO.

✓ indicates CCO met benchmark or improvement target. Grey dots represent 2015.

