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 HEALTH SYSTEMS  
 Medical Assistance Programs  
 Kate Brown, Governor

Samaritan Health Plans

September 28, 2017

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 Kelly Kaiser  
 Intercommunity Health Network CCO  
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Dear Kelly Kaiser:

Thank you for submitting your 2017 Community Health Improvement Plan (CHP) Progress Report to the Oregon Health Authority (OHA). This communication is intended to provide OHA's written approval of your progress report.

Across all CCOs' CHP progress reports, OHA noted the following themes:

- Improved coordination with early learning partners and a focus on children and youth health
- Behavioral health-focused initiatives that emphasize improvements in behavioral health integration
- Mental health first aid training (for youth and adults) and initiatives to reduce suicides
- Training for adverse childhood experiences and trauma-informed care across sectors
- Emphasis on making connections to address the social determinants of health via both community initiatives and trainings
- Access to food and physical activity among children and adults to curb the rise of obesity
- Employing evidence-based practices that fit a CCO's unique community
- Hosting motivational interviewing trainings
- Training and employing community health workers in various health care settings
- Telemedicine pilots, including behavioral and oral health initiatives

Additionally, many CCOs noted challenges with accessing data to identify health disparities. One potential approach to identifying health disparities in the community is through using community health-level data. The OHA Public Health Division, in partnership with the OHA Transformation Center, has created a resource list of potential data sets for community health indicators. CCOs may use these data sets to gain a better understanding of both the health disparities experienced by its members and the context in which those disparities occur. The resource list is available on the OHA website:

[www.oregon.gov/oha/HPA/CSI-TC/Resources/Data%20Sources-Health%20Assessments%20and%20Health%20Improvement%20Plans.docx](http://www.oregon.gov/oha/HPA/CSI-TC/Resources/Data%20Sources-Health%20Assessments%20and%20Health%20Improvement%20Plans.docx)

The following were noted highlights from your progress report:

- Nine pilot projects focusing on child health and trauma-informed care, including the Chrysalis Therapeutic Support Transformation Pilot – which provides therapeutic support to groups of eligible IHN CCO members across five high schools in Benton County.
- An emphasis on addressing the social determinants of health, including: 1) the School/Neighborhood Navigator pilot which embeds bilingual/bicultural school/neighborhood navigators into a Title-1 school community (that services the highest number of low-income, minority children) in Benton County to improve health outcomes, and 2) asking that the CAC recommend determinants of health to prioritize transformation pilot project funding.

- A diversity of programs addressing specific population with the same objective that highlight strong partnerships between the CCO and local agencies, school health providers, the early learning hub, and various community organizations

The OHA Transformation Center currently offers targeted technical assistance (TA) to CCOs in a variety of areas. Specifically, TA is available for the following CCO incentive metrics:

- Adolescent well-care visits
- Childhood immunizations
- Colorectal cancer screening
- ED utilization for members with mental illness (Disparity Metric)
- Effective contraceptive use
- Tobacco cessation

There are many TA resources, including recorded webinars, resource lists, guidance documents, toolkits and workflows available on the Transformation Center's website: [www.oregon.gov/oha/HPA/CSI-TC/Pages/Resources-Metric.aspx](http://www.oregon.gov/oha/HPA/CSI-TC/Pages/Resources-Metric.aspx). Additional technical assistance topics and opportunities will be made available in the future. To receive email notice of upcoming Transformation Center TA, sign up for the TA distribution list here: [www.surveymonkey.com/r/OHATransformationCenterTA](http://www.surveymonkey.com/r/OHATransformationCenterTA).

Thank you and your CCO for all of the hard work that went into documenting the progress of your community health improvement plan. Please direct questions to Kathy Cereghino at [katherine.j.cereghino@state.or.us](mailto:katherine.j.cereghino@state.or.us) or 503-947-5522.

Sincerely,



Rhonda Busek, BS, MBA  
Provider Services Director

RB/tn

CC: Kathy Cereghino  
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